

# LANDLORD SERVICES ADVISORY BOARD

Thursday, 29 September 2022 - 10.00 am

Council Chamber, Council Offices, The Burys, Godalming

## A G E N D A

### **Circulation:**

Members:

Cllr Paul Rivers (Chairman)

Terry Daubney, Waverley Tenants' Panel (Vice Chairman)

Cllr Jacquie Keen

Cllr Stephen Mulliner

Cllr John Robini

Cllr Michaela Wicks

Danielle Sleightholme, Waverley Tenants Panel

### **1 Apologies for absence**

To receive apologies for absence.

### **2 Notes of the previous meeting (Pages 3 - 6)**

To agree the notes of the previous meeting.

### **3 Declarations of interest**

To receive any declarations of interests under the Waverley Members' Code of Conduct.

### **4 Q1 Performance Report (Extract from Corporate Report) (Pages 7 - 22)**

The Corporate Performance Report, set out at Annexe 1, provides an analysis of the Council's performance for the first quarter of 2022-23

### **5 Rent Accounts Progress Report inc Hardship fund guidance update (Pages 23 - 28)**

The purpose of the report is to share updated guidance on the use of the HRA Hardship fund following the Boards comments in July.

### **6 Senior Living Service Update (Pages 29 - 38)**

The purpose of the report is to share the progress that has been made on the action plan that was created following the 2021 Senior Living tenant consultation for the Board's review and comment.

### **7 Presentation from Responsive Repairs and Voids contractor**

Presentation to be delivered to the Board Members on the day. Hard copies will be made available.

8 **Work programme** (Pages 39 - 56)

9 **Date of next meeting**